Enterprise Risk Management Actuarial Implications & CERA

Kansas City Actuaries Club
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Enterprise Risk Management Key Points

- Get paid for the risks you take
- Best solutions are unique to your company!



Key Elements of ERM

- Holistic approach to managing risks
 - Risk appetite
 - Common language
 - Common measurement (leading indicators)
 - Guiding policies and limits
 - Risk combinations
- Alternative crisis management



Objectives of Risk Management

- ➤ Value added
- ➤ Knowledge
- **≻**Culture
- > Compliance



Compliance

- COSO, Sarbanes-Oxley legislation, NAIC
 - Provide building blocks to add value
 - Limited financial value
 - Could easily be viewed as bureaucracy
- There must be more to ERM than this!



Culture

- Starts at the top and builds momentum
 - Alignment
 - Integrity walk the walk
- Customer impact
- Pricing discipline
- Transparent/Proactive
- Share best practices



Knowledge

- Understand the risks taken
 - Transparency
- Risk
 - Accept risk where you have a competitive advantage (sometimes exploit)
 - Mitigate (e.g., hedging, reinsurance)
 - Avoid
 - Can't transfer risk, can only share it
- Iteratively develop/borrow best practices
- Be skeptical



Value Added

- Building blocks
- Determine risk appetite
- Prioritize risks and optimize risk/return profile
- Cross functional team
- Focus on balance sheet risks manage across silos
 - Capital
 - Liquidity
 - Asset/Liability Management (interest rate risk)
 - Risk aggregation



Enterprise Level Constraints

- Align throughout firm
- Duration, liquidity, capital
- Publicize constraints
 - Everyone must pull in the same direction
- Determine company's risk appetite
 - Exposure triggers (yellow before red)
- Difference between ownership and measurement



Risk Committee

- Key product officers from across the company
 - Aids succession planning by providing cross training
 - Builds team that is used to working together
- Chance for other experts to review in advance
 - Avoids some major mistakes
 - Checks and balances
 - Pricing discipline
 - Business units buy in
- Risks debated before accepted
 - Proactive

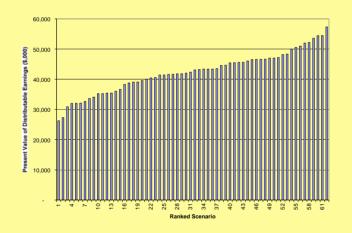


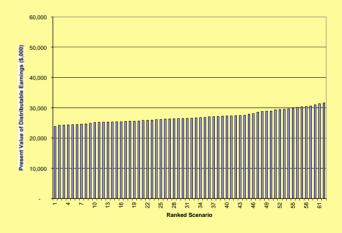
Tools

- Graphics/Distributions
- Value at Risk/Conditional Tail Expectation



Risk/Return Profile

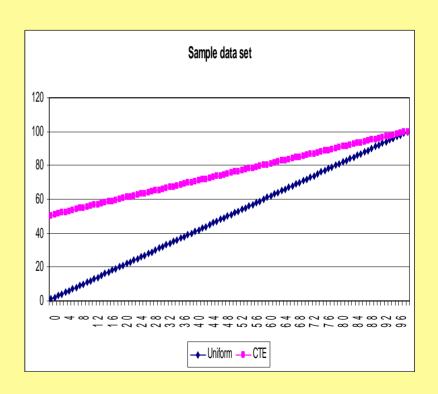






Statistical tools – VaR and CTE

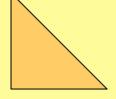
- VaR
 - Value at Risk
 - used by banks
- CTE
 - Conditional Tail Expectation
 - used by insurers
- Graphics
 - Look at entire distribution
- Metric pros and cons





Balance of Risks

Balanced firm



Concentrated firm



Economic Capital Models

- Assumes major risks are independent
 - Diversification benefit
- Assumes correlation is constant
 - Copulas may get us past this constraint
- Assumes model risk is minimal
 - Limited data points
 - Complexity



Principles-Based Approaches and Enterprise Risk Management

- ...Use the same tools
- ...Leverage existing models
- ...Use stochastic results (sort/graph)
 - Pick a level of conservatism (CTE)
- ...Are built off cash flows
- ...Allow firms to choose risks to exploit



Practical Uses

- Marginal impact
 - Organic growth
 - Project (aging) current portfolio
 - Introduce new product
 - Reinsurance (with and without)
 - Asset mix
 - Acquisition



Scenario Planning

- Deterministic scenarios
 - Worried about specific event
 - What if once per century hurricane or pandemic
 - Modeling constraint
 - I don't know how to do it
 - Time constraint
 - I can't do it based on lengthy run time



Typical Insurance Scenarios

- Higher/lower
 - New money rates/Claims/Lapses/Sales
- Higher
 - Defaults/Expenses
- No reinsurance
 - Gross/Net (typical ERM view)



Scenario - Event Risk

- Tail risk/Catastrophic risk
- Example Influenza pandemic
 - 25% morbidity, 0.6% mortality in OECD
- Risk to life insurer
 - Business continuity
 - Claims
 - Liquidity (assets down/claims up)
 - Counterparty (reinsurer solvency)
- Self insured plans?



Qualitative/Quantitative

- Model Risk
 - Does the modeler understand the nuances of your business
- Can you explain your risks in 2 minutes?
- Why are you calculating EC?
 - Stakeholders
 - Should not be driver
 - Internal management
 - Make strategic/tactical strategy decisions



Don't reinvent the wheel!!!

- Leverage off of existing models
- Weigh run time vs. time spent to explain differences in the models
- Automate spend time on analysis
- Control cycle iterative improvement
- Consistency between pricing, projections, reporting



CERA: An ERM Credential



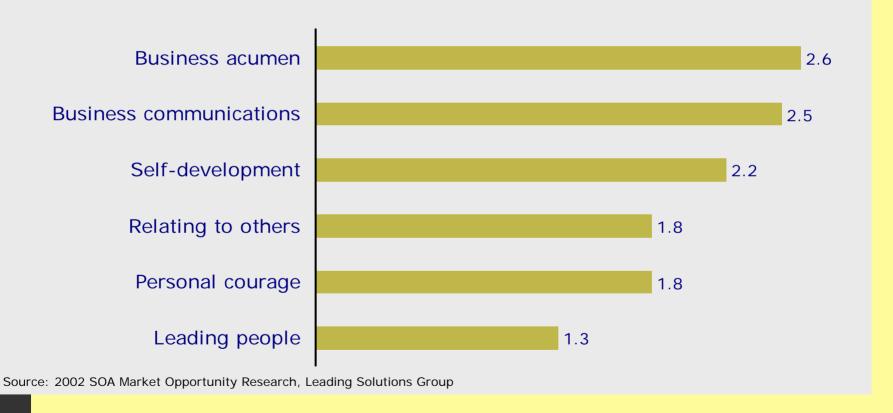
Environment has changed

- Previously
 - Actuaries held most senior executive positions
 - Rapid advancement of technical actuaries
 - Automatic promotions upon FSA / ASA
- Current
 - Pure technical skill not as critical for executives
 - Competition has increased
 - Gramm-Leach-Bliley Act of 1999
 - ERM / Chief Risk Officer (CRO)



Employers want executives with

Employer ranking of importance of business savvy skills





SOA launches CERA July 2007

- Expand opportunities
 - New roles in traditional markets
 - Non-traditional sectors

Chartered Enterprise Risk Analyst: 1st new credential since SOA inception in 1949



ASA Components

FSA Components

Economics

P - Probability

FM – Financial Mathematics

MFE - Models for Financial Economics

C – Construction of Actuarial Models

APC - Associateship Professionalism Course

Corporate Finance, Applied Statistics

MLC – Models for Life Contingencies

 $FAP-Fundamentals\ of\ Actuarial\ Practice$

FAP – Modules (8)

Advanced Finance / ERM

Operational Risk Module

Track Exams (2)

Track Modules (2)

Decision Making and Communication Module

FAC – Fellowship Admission Course



KEY: Exam, Module, Course, Validation by Educational Experience



Global ERM Credential

The SOA would consider amending its CERA requirements to meet international standards.



Competitive Positioning

- Rigorous evaluation
 - Credentialing requirements
- Comprehensive
 - Actuarial approach to risk
 - Ability to apply skills to any risk-bearing enterprise
- Professional
 - Ethical code
 - Professional standards
 - Disciplinary process
 - Education requirements



Marketing campaign

Target Market	Completed	Planned
College students; academic counselors	Direct mail: 23,000+	College Outreach Plan
SOA candidates, ASAs, FSAs	SOA/CIA publicationSOA eventsDirect mail: 13,000	Additional promotions
Holders of other actuarial designations and other risk-related credentials		Partnering with other organizations
Employers / Recruiters		(in-planning)
Media	Interactive press kit to 90+ media outlets	Desk-side interviews



CERA Overview Benefits Eligibility Requirements Resources Contact Us CERA CETANALYST.OFG



Do you want to use your quantitative strengths to bring technical sophistication to a rapidly emerging specialty?

View the CERA press kit.



Risk Management Has a New Face: The Chartered Enterprise Risk Analyst, a new international credential encompassing the most comprehensive and rigorous demonstration available of enterprise risk management. CERAs possess the unique ability to anticipate, identify, quantify and optimize risk to bring about creative solutions to complex financial challenges facing business and society.

The CERA credential was developed in response to the business world's increasing reliance on professionals who are best equipped to convert risk into opportunity. CERAs don't merely speak to what we can lose; they focus on what we can gain.





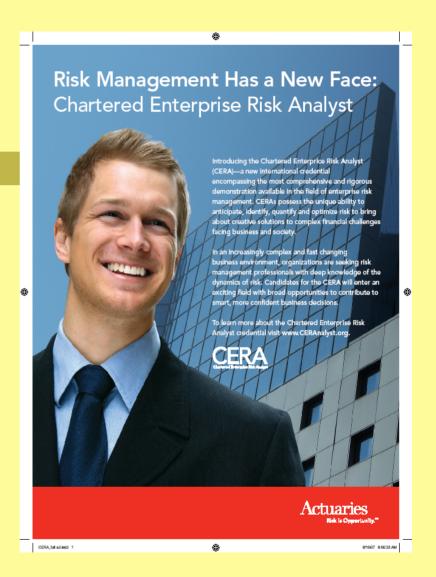
Selected CERA messages

- "CERAs are trained to have a forward-looking, comprehensive approach to enable smart, more confident business decisions"
- "CERAs provide real world solutions to the complex financial challenges facing businesses and society"
- "CERAs are trained to apply both qualitative and quantitative insights into risk management"
- "CERAs don't merely speak to what we can lose; they focus on what we can gain"



Advertising

- The Actuary (SOA).
- Beyond Risk (CIA).
- Contingencies (AAA)





Supply

- 92 CERAs
 - Most via syllabus requirements
 - 20+ via thought leaders pathway
 - 0 via experienced practitioner pathway
 - 1st seminar April 2008
 - Applications now being accepted
 - Please email <u>cera@soa.org</u> for more information



Demand

- Markets
 - Insurance companies
 - Broader financial services companies
 - Consulting firms
- Positions
 - CRO
 - ERM department staff

Some companies are starting to request CERA designation in their ERM position descriptions



Thank you!

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